

DELEG Regulatory Programs

FY11Budget As of 1/24/11



Regulatory Performance Highlights - FY10

Construction Codes:

- Elevator and Boiler Permits issued within 5 workdays
- Plumbing Permits issued in less than 1 day
- Mechanical Permits issued in 1 day
- Electrical Permits issued in less than 1 day
- Building Construction permits issued in less than 1 day

Commercial Services issued 85% of New License applications within 5 days

Liquor Control Commission issued 80% of New License applications within 5 days of the application being administratively complete Workers Compensation Agency caseload has been reduced by 46% since 2000 staffing reduced by 39%

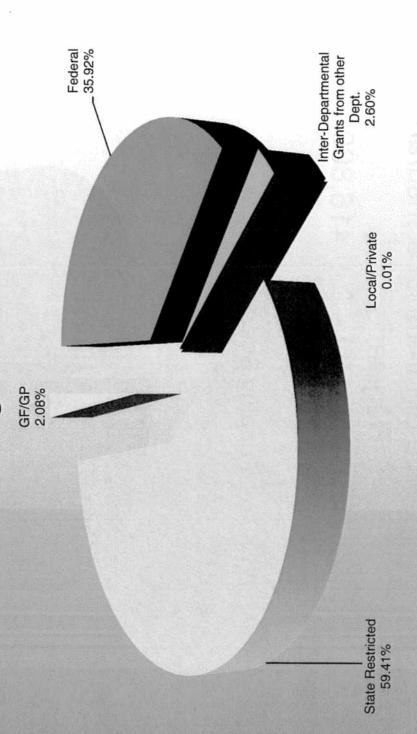
Unemployment Agency

Claims filed on-line increased from 39% of total filings to 56% since 2008



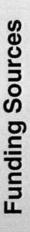
FY 2011 Regulatory Programs Spending Authority - \$498,541,000

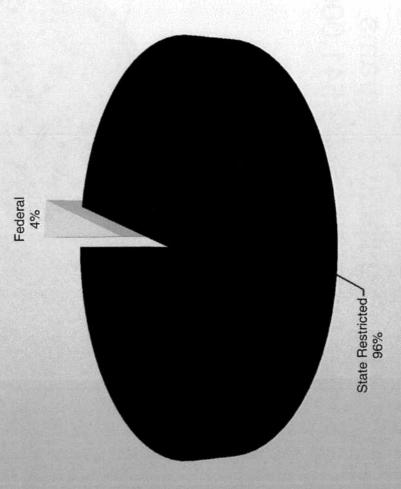
Funding Sources





FY 2011 Office of Financial & Insurance Spending Authority - \$58,416,800 Regulation





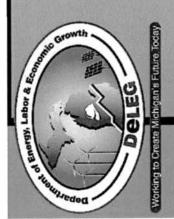


FY 2011 Public Service Commission and Spending Authority - \$133,835,400 **Energy Systems**

Funding Sources
Federal
7.56%
0.02%

Working to Create Michigan's Future Today

State Restricted. 92.42%



FY 2011 Liquor Control Commission Spending Authority - \$24,449,300

Funding Sources





FY 2011 Bureau of Commercial Services Spending Authority - \$18,384,600

Funding Sources





FY 2011 Bureau of Construction Codes Spending Authority - \$29,321,800

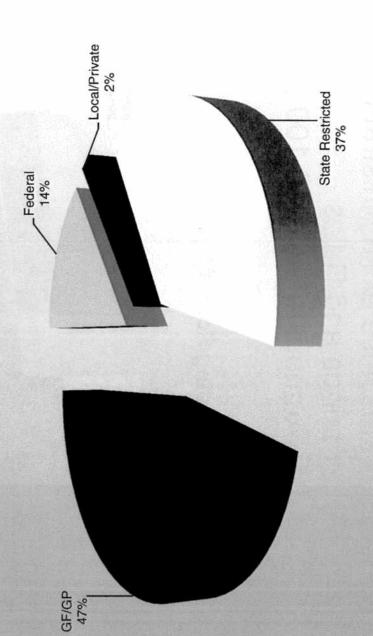
Funding Sources

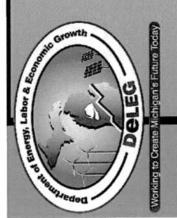




FY 2011 Bureau of Fire Services Spending Authority - \$5,559,000

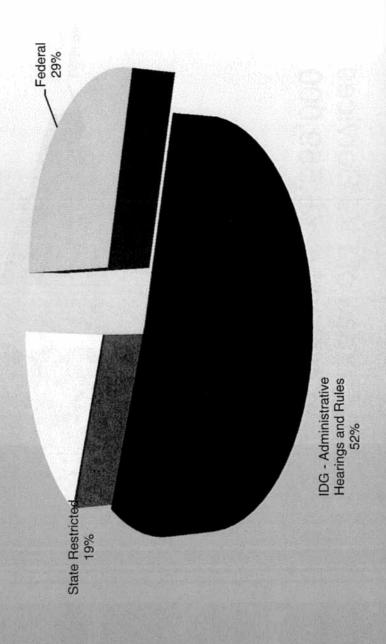
Funding Sources





FY 2011 State Office of Administrative Spending Authority - \$24,910,100 Hearings and Rules

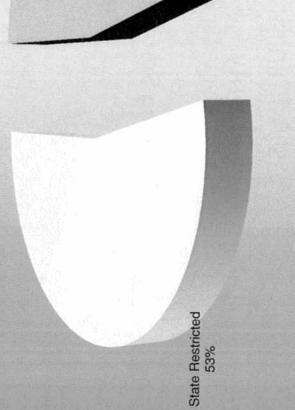
Funding Sources





FY 2011 MIOSHA Spending Authority - \$27,670,500

Funding Sources

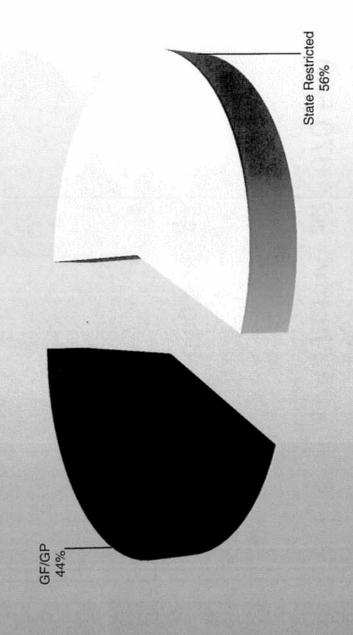


_ Federal 47%



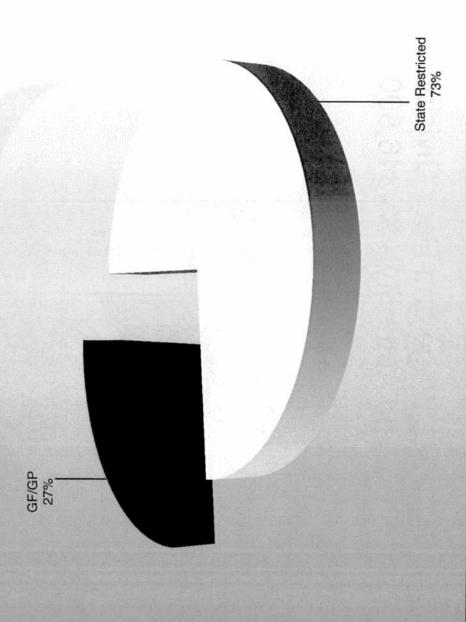
FY 2011 Worker's Compensation and Spending Authority - \$15,054,100 **Funds Administration**

Funding Sources



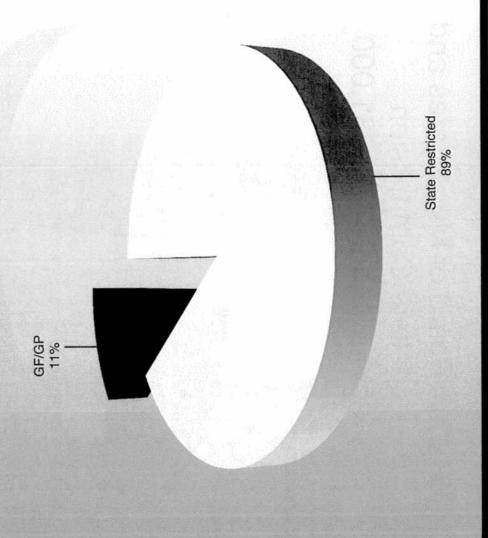


FY 2011 Board of Magistrates and Appellate Commission Spending Authority - \$2,881,000





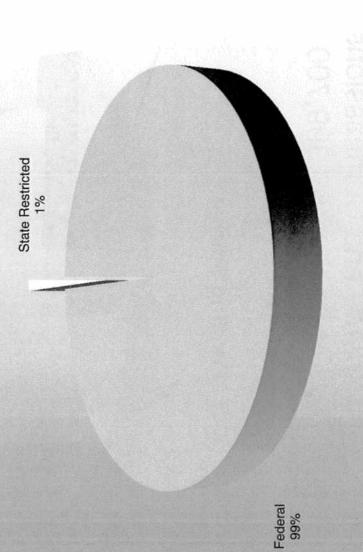
FY 2011 Wage and Hour Division Spending Authority - \$3,346,800





FY 2011 Unemployment Agency Spending Authority - \$144,923,200

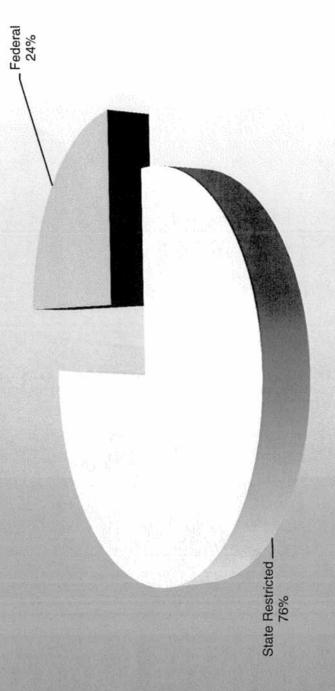
Funding Sources





FY 2011 Boards and Commissions Spending Authority - \$7,399,700

Funding Sources



Tax Tribunal
MES Board of Review
Utility Consumer Participation Board
Michigan Employment Relations
Commission

Workplace Safety and Regulation

Bureau of Employment Relations

Ruthanne Okun, Director (313) 456-3510

Resolves employer/union conflicts by: mediating disputes, conducting eléctions, appointing neutrals to resolve impasses; enforcing statutes, education and training.

Michigan Employment Security Board of Review

Amy Rosenberg, Chair (517) 241-7333

is the final administrative step of the unemployment compensation system. Board cases are appealed from the State Office of Administrative Hearings and Rules. As an appellate level quasi-judicial body, the Board

Michigan Occupational Safety and Health Administration (MIOSHA)

Doug Kalinowski, Director (517) 322-1817

Protects Michigan workers by promoting workplace safety and health through outreach training services. fair enforcement, and cooperative agreements.

Unemployment Insurance Agency (UIA)

Stephen Geskey, Director (313) 456-2400

Provides temporary income to jobless workers while they are seeking employment. Claims can be filed by phone at 866-500-0017 or online at www.michigan.gov/uia

Wage & Hour Division

ohn "Jack" H. Finn, Administrator (517) 335-0400

Administration/enforcement of laws protecting wages and fringe benefits of Michigan's workers. Monitors safe, legal employment of minors.

Workers' Compensation Agency Kevin Elsenheimer, Director (888) 396-5041

medical and vocational rehabilitation benefifs to people Administration/enforcement of the Workers' Disability Compensation Act which provides wage replacemen with work-related injuries and disabilities.

Workers' Compensation Appellate Commission Murray Gorchow, Chair (517) 636-4692

employees and employers by expeditiously and impartially resolving appeals from the Workers' Compensation Board of Magistrates on issues relating to workers' compensation An autonomous, quasi-judicial body, serving Michigan benefît claims.

Workers' Compensation Board of Magistrates

Kenneth Birch, Chair (313)-456-3877

Prompt and fair adjudication of injured workers' contested cases and adjudication of any other disputes that arise under the Workers' Disability Compensation Act.

Administrative Services

Office of Audit & Financial Compliance

Allen Williams, Director (517) 373-3467

Oversight of DELEG's audit and internal control compliance; and fiscal monitoring of the state's 25 Michigan Works! Agencies.

Office of Communications

Mario Morrow, Director (517) 373-9280

information office. Responds to inquiries from the news media and the public; issues news releases about DELEG programs. Publications and forms Division of Media and Public Relations is a public design services. Division of Media Technology provides graphic art, publication and forms design services, enhanced audio-visual support, cable television and video production.

Office of Finance and Administrative Services

Allan R. Pohl, Director (517) 335-1976

and monitoring; accounting services including federal reporting; procurement services (commodities, contracts, grants and state vehicles); office services (telecom, mail Provides the full range of financial and day-to-day support activities for all DELEG employees: budget development processing and delivery, and office space)

Office of Human Resources (civil Service Commission) Marie Lisle, Director (517) 373-4769

Provides a full range of human resources services for all DELEG employees.

Office of Internal Audit Services (state Budget Office) Christopher Bayley, Director (517) 241-0526

Independent appraisal functions of examining and evaluating departmental activities and organizations.

Office of Policy and Legislative Affairs

Vacant, Director (517) 241-4580

Maintains contact with lawmakers to advocate for changes in laws that affect DELEG programs.

The Michigan Department of Energy, Labor & Economic Growth is an equal opportunity employer/program. Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities,

www.michigan.gov/deleg

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Department of Energy, Labor & A Snapshor View **Economic Growth**

Rick Snyder, Governor

Acting Director, DELEG Andrew S. Levin

Rita Canady, Deputy Director

Susan Corbin, Chief of Staff/Deputy Director

Curtis Hertel Sr., Deputy Director

Liza Estlund Olson, Acting Deputy Director



www.michigan.gov/deleg

protection; and business service and regulatory competencies efforts are strengthened by DELEG's centralization of the state's job workforce, and economic development, workplace greatest opportunity to create new jobs, attract new all under one umbrella. investment, and diversify its economy. Michigan's energy prepare Michigan for the new energy economy—the state's and promotes economic growth and job creation to he Department of Energy, Labor & Economic Growth (DELEG) aligns all energy sector initiatives

on our strength and protecting our manufacturing base, and focusing on urban policy. do; welcoming diversity and immigrants to our communities; while continuing to diversify, advancing workforce development The basic, guiding principles of the department include building issues and integrating training and retraining in everything we

integrity, and measurable outcomes. Our guiding principles are collaboration, inclusion, will collaborate and participate in strategic partnerships We will be aggressive in creating and attracting jobs. We

leader in emerging new energy industries, and a magnet state for the best the world has to offer. work as a team in partnership with Michigan's families, workers, businesses, and industries to make Michigan a DELEG is a department of more than 4,000 staff members who

DELEG's Main Components

Energy Services

state departments to align government-related energy sector Systems, the Michigan Public Service Commission and other **Executive Energy Initiatives** The DELEG Executive Office works with the Bureau of Energy

activities and drive Michigan's energy policy and initiatives.

Amy A. Butler, Director (517) 241-6228 Bureau of Energy Systems

Administers grant funding and promotes energy efficiency and renewable energy resource development to Michigan's energy technologies and energy efficiency, including efforts to "Green Michigan," develop and deploy sustainable Michigan a national leader in renewable energy, advanced practices, and address climate change residents, businesses and public institutions to make

Orjiakor N Michigan Public Service Commission (MPSC) . Isiogu (517) 241-6190

consumer information. Regulates utilities, energy, natural gas, telecommunications and transportation services; energy grants,

Business and Occupational Licensing and Regulation

Bureau of Commercial Services Al Schefke, Director (517) 241-9223

investigations to ensure consumer protection. records of 1,250,000 business entities; conducts 30 different commercial occupations; maintains public Licensing, regulation of more than 309,000 licensees for

Bureau of Construction Codes

Irvin J. Poke, Director (517) 241-9313

plan review, and plumbing regulation. survey and remonumentation, manufactured housing, Building, boiler, electrical, elevator, mechanical, land

Bureau of Fire Services

Ronald R. Farr, State Fire Marshal (517) 241-8847

Serves training needs of Michigan firefighters; reviews and life safety plans and inspects state-regulated facilities for fire

METRO Authority

Melvin Farmer, Jr., Director (517) 373-0194

development, new technology; new jobs to distribute to municipalities; promotes economic Assess/collect fees from telecommunication providers

Michigan Liquor Control Commission (MLCC) Nida R. Samona, Chair (517) 322-1345

Provides comprehensive screening process when issuing liquor licenses. Liquor sales revenues go into the state's general fund and provide grants to cities for fire protection, substance abuse programs, convention facilities, school substance abuse programs. aid, and local governments.

Michigan Tax Tribunal

Patricia L Halm, Chair (517) 241-3333

over property tax issues. A tax court with original and exclusive jurisdiction

Office of Financial and Insurance Regulation (OFIR) Ken Ross, Commissioner (517) 335-5834

securities agents Regulates Blue Cross Blue Shield, HMOS, banks, mortgage companies, insurance companies, credit unions, consumer finance lenders, investment advisers, insurance and

Peter L. Plummer, Executive Director (517) 335-2484 State Office of Administrative Hearings and Rules

gation of administrative rules. Centralizes state government functions related to conducting administrative hearings and the processing and promul-

Workforce Programs

Bureau of Workforce Transformation

Liza Estlund Olson, Director (517) 335-5858

and employers find workers. Oversees the No Worker Left Behind initiative, Michigan Works! Agencies, Jobs Education & Training program, Michigan Talent Bank, veterans programs, migrant and seasonal farmworker programs; adult basic education, GED completion; and Office of Postsecondary Services. Programs that prepare, train, and help workers find jobs

Strategic Initiatives Bureau of Labor Market Information &

Rick Waclawek, Director (313) 456-3090

state/its regions. Maintains labor market information on employment, industries, occupations, wages for the website, provides workforce products and services. Produces labor market information; research/analysis

Patrick D. Cannon, Director (517) 373-2062 Michigan Commission for the Blind (MCB)

retain qualified workers. MCB serves people of all ages individuals annually to achieve employment and independence, and helps employers to find and MCB helps more than 4,500 blind and visually impaired

Michigan Rehabilitation Services (MRS)

Jaye N. Porter, Director (517) 373-3390

and independence; operates the Michigan Career and Technical Institute (MCTI), a vocational training school and disability management services to businesses. Assists individuals with disabilities achieve employment

Michigan Commission on Disability Concerns (877) 499-6232 Toll free or (517) 335-6004 V/VP/TTY Division on Deaf and Hard of Hearing. Training, technical assistance, advocacy for Michigan's 1.9 million individuals with disabilities, includes the

Other Commissions

Hispanic/Latino Commission of Michigan Mary Lou Olivarez-Mason, Executive Director (517) 373-8339

Promotes diverse interests of Hispanics in Michigan to help them live lives that are abundant with opportunities.

Michigan Asian Pacific American Affairs Commission (**MAPAAC)** Dr. Sook Wilkinson, Chairperson (248) 645-6741

MAPAAC advises the governor and DELEG on policy matters pertaining to Asian and Pacific Americans in that would improve their lives Michigan and recommends policy and action plans

DELEG Regulatory Programs

Bureau of Commercial Services — Licensing, regulation of more than 309,000 licensees for 30 different commercial occupations; maintains public records of 1,250,000 business entities; conducts investigations to ensure consumer protection.

Bureau of Construction Codes — Building, boiler, electrical, elevator, mechanical, land survey and remonumentation, manufactured housing, plan review, and plumbing regulation.

Bureau of Fire Services — Serves training needs of Michigan firefighters; reviews plans and inspects state-regulated facilities for fire and life safety.

METRO Authority — Assess/collect fees from telecommunication providers to distribute to municipalities; promotes economic development, new technology; new jobs.

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Michigan Occupational Safety and Health Administration (MIOSHA) —
Protects Michigan workers by promoting workplace safety and health through outreach training services, fair enforcement, and cooperative agreements.

Michigan Public Service Commission (MPSC) — Regulates utilities, energy, natural gas, telecommunications and transportation services, energy grants and consumer information.

Michigan Tax Tribunal — A tax court with original and exclusive jurisdiction over property tax issues.

Office of Financial and Insurance Regulation (OFIR) — Regulates Blue Cross Blue Shield, HMOS, banks, mortgage brokers, insurance companies, credit unions, consumer finance lenders, investment advisers, insurance and securities agents.

State Office of Administrative Hearings and Rules — Centralizes state government functions related to conducting administrative hearings and the processing and promulgation of administrative rules.

Wage & Hour Division — Administration/enforcement of laws protecting wages and fringe benefits of Michigan's workers. Monitors safe, legal employment of minors.

Workers' Compensation Agency — Administrative/enforcement of the Workers' Disability Compensation Act which provides wage replacement, medical and vocational rehabilitation benefits to people with work-related injuries and disabilities.

Workers' Compensation Appellate Commission — An autonomous, quasi-judicial body serving Michigan employees and employers by expeditiously and impartially resolving appeals from the Workers' Compensation Board of Magistrates on issues relating to workers' compensation benefit claims.

Workers' Compensation Board of Magistrates — Prompt and fair adjudication of injured workers' contested cases and adjudication of any other disputes that arise under the Workers' Disability Compensation Act.

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